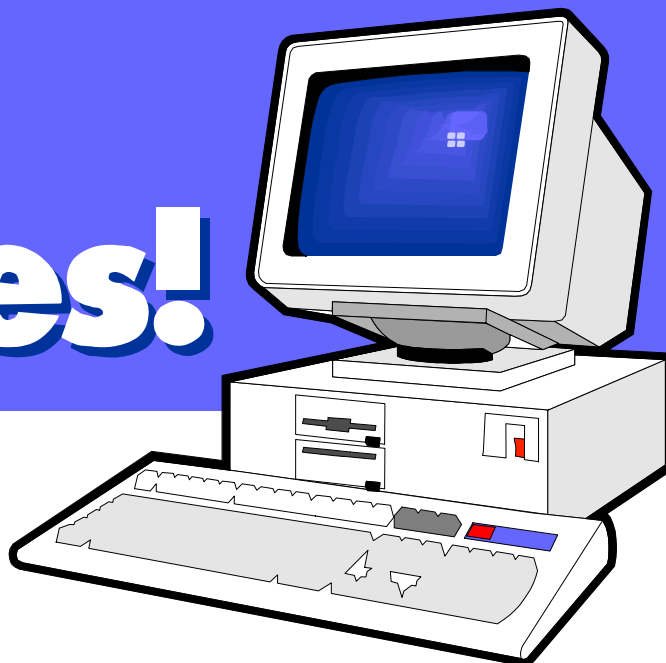


This Computes!



**Department of Health Services
Children's Medical Services Network
(CMS Net) - Information Bulletin # 55**

IMPORTANT SYSTEM AVAILABILITY INFORMATION

The CMS Net system will not be available to county or Regional office staff beginning **THURSDAY** evening, June 24, 2004 at **7:00PM**. The system will remain down on **FRIDAY**, June 25 and throughout the weekend to accommodate the installation and testing processes. The system will be up and available at the normal time on Monday, June 28.

As you are aware, the new SAR authorization process in the CMS Net Web system will become operational on July 1, 2004, at which time authorizations for dates of service July 1 and forward may be issued. In order to assure the successful installation of the changes to CMS Net, additional time is being allotted to complete the numerous tasks required for the change.

We regret the inconvenience that this may cause, however, we believe that you appreciate the need to insure the success of this long awaited project. We would also like to take this opportunity to thank everyone who attended the SAR training. Your enthusiasm was refreshing and proved that the years of hard work implementing this project were worthwhile. As with any new system, we anticipate the need to make some modifications as issues are identified; we will keep you posted as to any changes that may occur. If you identify any problems or unexpected results, please call the Help Desk and provide us with your issues.

Bill White
CMS Information Technology Section Chief